

BILL GAVETT

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<http://www.linkedin.com/in/billgavett>

HANDS-ON INFORMATION TECHNOLOGY MANAGER & TECHNICAL LEADER

MBA — Project Management — IT Infrastructure & Systems Management — Software Team Leader

Accomplished hands-on technical leader with 10+ years of IT experience concentrating on cutting-edge internet technologies. Served on and guided technical teams through all phases of the software development life cycle including requirements gathering, design, development, testing, implementation, and support. Adept at identifying business needs while combining people, process, and technology to construct innovative and successful solutions. Well respected by peers through demonstrating passion for technology, creativity, and a polished final product.

Core Competencies

- Lifecycle Project Management
 - Team Leadership
 - Agile/Incremental Development
 - Metrics and Performance Indicator Analysis
 - Solution Design and UML Specification Development
 - Stakeholder Communications
 - Requirements Analysis
 - Change & Release Management
 - Bus. Analysis & Problem Solving
 - Risk Analysis & Management
 - Technology Exploration
 - UX Interface Design and Usability Research
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PROFESSIONAL EXPERIENCE

UNIVERSITY OF ROCHESTER – Rochester, NY

2007 - Present

Web Developer/ Senior Programmer Analyst, Digital Initiatives Unit

Senior developer responsible for digital library initiatives (<http://library.rochester.edu>)

- Leads Technology Exploration Group for UofR Libraries Strategic Planning Initiative
- Leads on-going project to create a mobile presence for the UofR river campus libraries
- Primary programmer for Camelot Project, online drupal Arthurian literature website
- Primary programmer for AIDS Online Education Poster digitization drupal project for rare books dept
- Participates on Undergraduate Research Team with anthropologist to collect research and requirements
- Implemented website performance improvements including caching, db tuning, & bottleneck analysis

E3 TECHNOLOGIES – Rochester, NY

2004-2007

Systems Engineer/Consultant

IT consultant involved with every stage of the software development life cycle

- Led team of four to develop online dashboard for several hundred value added resellers for Allworx Corp
- Primary developer on custom .NET software which managed/supported online auctions using eBay API
- Consulting engagement w/ QED technologies to create custom ad-hoc reporting to better measure KPIs
- Primary developer for web-based ambulance scheduling software EMS eSchedule
- Created manifest shipment tracking app for CAPS freight, meeting US Homeland Security requirements
- Involved in inventory management/RFID project for KM Davies Cold Storage (for Motts & Helluva Good)

BAUSCH+LOMB – Rochester, NY

2004

Web Design Intern (5/2004 – 8/2004)

Created supplier readiness database and web app for Global Procurement and Sourcing department

(Continued...)

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PROFESSIONAL EXPERIENCE (Continued)

KEMPER INSURANCE – Plantation, FL 2002
Programmer Analyst Intern (5/2002 – 8/2002)
Created web tool for analyzing meta-data relationships in several cross-departmental databases

EDUCATION

Master of Business Administration 2013
SIMON GRADUATE SCHOOL OF BUSINESS, UNIVERSITY OF ROCHESTER – Rochester, NY
Concentrations: Marketing, eCommerce, CIS, Business Systems Consulting

Courses Taken Include: Marketing Management, Marketing Research, Marketing on the Internet, Ecommerce Strategy, Economics of Information Management, Information Systems for Management, Business Process Analysis and Design, Business Systems Consulting, Pricing Policies, Economic Theory of Organizations, Framing and Analyzing Business Problems (Econometrics), Capital Budgeting, Financial Accounting, Operations Management, Supply Chain Management, Advertising and Sales Promotion, B2B Marketing, Business Law

Bachelor of Science in Management Information Systems 2005
ROCHESTER INSTITUTE OF TECHNOLOGY, Rochester, NY
Concentrations: Advanced Writing, Sociology

Courses Taken Include: Systems Analysis and Design, Network Application Development, MIS Hardware and Operating Systems, VB and GUI Design, Network Technologies, Enterprise (ERP) Systems, Web Systems Development, Database Management Systems, Object Oriented Business Programming, Technical Writing

SELECTED TECHNICAL SKILLS

Business Analysis: Regression Analysis, Sensitivity Analysis, Pricing Strategy, Product Development, Product Marketing, Competitor Analysis, Financial Modeling, Quantitative Analytics, What-If Analysis, UML, BPMN

Server Technologies: Apache HTTP, Apache Tomcat, nginx, Amazon EC2 & S3, SQL Server, MySQL, PostgreSQL, MongoDB, Solr/Lucene, Memcache, Google Analytics, Linux Shell Scripting, Git, Subversion, Visual SourceSafe

Programming/Scripting Languages: Visual Basic, C#, Java, COBOL, PHP, Javascript, HTML5, CSS3, ASP Classic, ASP.NET, ColdFusion, JSP, Node.JS

Internet Technologies: Responsive Design, SASS/Compass, jQuery, JSON, XML, XSLT, Drupal 6/7, WordPress

Software & Platforms: OSX, Windows, Linux, Adobe CS Suite, Netbeans, Eclipse, SAP R/3, Premiere, Quark XPress, Microsoft Publisher, Access, Excel (including Oracle Crystal Ball & Solver), SPSS